

Statement of Notifiable Matters

This statement of notifiable matters should be read in conjunction with Fountain Energy's Privacy Policy Credit Reporting Policy. It provides information about the entities that we may disclose your credit information to as well as your rights in relation to your credit information.

Note, this statement and accompanying protections only apply where your payment for energy used, in full or in part, is deferred for at least 7 days.

This statement complies with the requirements of the Privacy Act 1988 and the Privacy (Credit Reporting) Code (CR Code).

Fountain Energy may establish a relationship with one or a number of credit reporting bodies. If Fountain Energy does form a relationship with a credit reporting body, it may, subject to updating this Statement of Notifiable Matters on its website, disclose your credit information to these bodies as well as obtaining credit information and credit eligibility information from these bodies. This information will be used to assess your credit-worthiness.

If you do not meet your payment obligations or commit a serious credit infringement, this information may be disclosed to a credit reporting body in accordance with the requirements of the Privacy Act 1988 and the CR Code.

You have a right to request of a credit reporting body that your information is not used for the purposes of pre-screening of direct marketing by a credit provider.

You have the right to request that the credit reporting body not use or disclose credit reporting information about you, if you believe on reasonable grounds that you have been, or are likely to be, a victim of fraud.

Fountain Energy's Credit Reporting Policy sets out in detail our policies and procedures in relation to credit reporting including:

- The types of credit information that will be collected and/or used by Fountain Energy;
- The purposes for which Fountain Energy collects, holds, uses and discloses your credit information;
- How your credit information will be stored;
- Your right to access or seek correction of your credit information;
- Your right to complain;
- Who your information might be disclosed to overseas;
- How the policy gets updated.

Fountain Energy does not yet have a relationship with a credit reporting body. If Fountain Energy does form a relationship with a credit reporting body it will update this document and its website so that you are notified as to which party we may disclose your information to.

Download our Credit Reporting Policy here <http://fountainenergy.ondicomdigital.com/help/8/credit-policy>.